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A Data Envelopment Analysis Model with Triangular Intuitionistic Fuzzy Numbers

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Abstract

DEA (Data Envelopment Analysis) is a technique for evaluating the relative effectiveness of decision-making units (DMU) with multiple inputs and outputs data based on non-parametric modeling using mathematical programming (including linear programming, multi-parameter programming, stochastic programming, etc.). The classical DEA methods are developed to handle the information in the form of a crisp number but have no capability in dealing with fuzzy information like triangular intuitionistic fuzzy numbers (TIFNs), which is flexible in reflecting the uncertainty and hesitation associated with the decision-makers' opinion. In this paper, an extended model of DEA is proposed under the triangular intuitionistic fuzzy environment where the inputs and outputs of DMUs are TIFNs. At first, the definition and characteristics of a classical model of DEA and the comparative TIFNs are introduced. In addition, a new ranking function considering the interaction between membership and non-membership values of different intuitionistic fuzzy sets are defined. Then, the triangular intuitionistic DEA model and a new strategy to solve it is proposed. Finally, the new approach is illustrated with the help of a numerical example.

Keywords: Data envelopment analysis, Efficiency, Intuitionistic fuzzy numbers, Ranking.

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1. Introduction

The efficiency evaluation of every system is important to find its weakness so that subsequent improvements can be made. Data envelopment analysis (DEA) is a mathematical technique to evaluate the relative efficiency of a set of some homogeneous units called decision-making units (DMUs) that use multiple inputs to produce multiple outputs. DMUs are called homogeneous because they all employ the same inputs to produce the same outputs. DEA by constructing an efficiency frontier measures the relative efficiency of decision-making units (DMUs). Charnes et al. [1] developed a DEA model (CCR) based on the seminal work of Farrell [2] under the assumption of constant returns to scale (CRS). Banker et al. [3] extended the pioneering work Charnes et al. [1] and proposed a model conventionally called BCC to measure the relative efficiency under the assumption of variable returns to scale (VRS). DEA technique has just been effectively connected in various cases such as broadcasting companies [4], banking institutions [5-8], R&D organizations [9-10], health care services [11-12], manufacturing [13-14], telecommunication [15], and supply chain management [16-19]. However, the classical DEA methods are limited to deal with the decision information in the format of the crisp number, and unable to handle uncertainty and imprecision information. Due to the estimation inaccuracies, knowledge deficiency and data unavailability in practical problems, DMs' preferences are usually presented in fuzziness and may exist some hesitations. Zadeh [20] first proposed the theory of fuzzy sets (FSs) against certain logic where the membership degree is a real number between zero and one. After this work, many researchers studied this topic; details of some researches can be observed in [21-30].

The use of this theory in DEA can be

traced to Sengupta [31]. According to Hatami Marbini, Emrouznejad, and Tavana [32], DEA approaches using fuzzy theory can be classified into four primary categories: (a) parametric approaches that convert a fuzzy DEA model into a parametric model depending on a parameter α level [33-36]; (b) possibility approaches that represent fuzzy variables by probability distributions [37-38]; (c) ranking approaches, with the main objective of designing a fuzzy DEA model able to yield fuzzy efficiencies that can be ranked using different methods [39]; and (d) defuzzification approaches that try to first convert fuzzy values of inputs and outputs into crisp values then to solve the resulting DEA crisp model [40]. Many other approaches have also been introduced to fuzzy DEA development [41-50].

Although the traditional fuzzy theory provides a powerful framework to characterize vagueness and uncertainty, it ignores the hesitation of DMs in the decision-making process. Also, this theory cannot deal with certain cases in which it is difficult to define the membership degree using one specific value. To overcome this lack of knowledge, Atanassov [51] extended the traditional fuzzy set in 1986 to the intuitionistic fuzzy set (IFS) which simultaneously considers the degrees of membership and non-membership with hesitation index. Generally, the DEA models described with intuitionistic fuzzy numbers are more exquisite than those with fuzzy numbers.

Although the theory of IFS has been used extensively in decision-making problems, there are not many studies that have incorporated IFS to handle uncertainty or vagueness in DEA.

Rouyendegh [52] was the first to use the intuitionistic fuzzy TOPSIS method in a two-stage process to fully rank the DMUs. He used a unification of Fuzzy

TOPSIS and DEA to select the units with the most efficiency. First, the alternative evaluation problem is formulated by DEA and separately formulates each pair of units. In the second stage, he used the opinion of experts to be applied to a model of group Decision-Making called the Intuitionistic Fuzzy TOPSIS method. Gandotra et al. [53] proposed an algorithm to rank DMUs in the presence of intuitionistic fuzzy weighted entropy. Hajiagha et al. [54] developed a DEA model when input/output data was expressed in the form of IFS. They further extended the model to the case of a weighted aggregated operator for IFS. Puri and Yadav [55] developed optimistic and pessimistic DEA models under intuitionistic fuzzy input data. They also presented the application of their proposed models through a case from the banking sector in India where some of the inputs were represented as triangular intuitionistic fuzzy numbers in the form of $\tilde{A} = (a^l, a^m, a^u; a^l, a^m, a^u)$.

Although these approaches are interesting, however, some limitations exist. One limitation is that the proposed approaches appear time-consuming, especially when many input and output sets are employed or when the number of DMUs under evaluation is important.

So, in this paper, we design a new model of DEA with triangular intuitionistic fuzzy numbers with a different form of [55-57] and establish a new strategy to solve it. The proposed method is based on the ranking function and has a simple structure.

The remainder of the paper is organized as follows: In Section 2, the basic concepts of TIFNs and comparative methods are explained. The classical DEA method is reviewed in Section 3. In Section 4, some new ranking functions

are established. In Section 5, an extended CCR model is proposed to handle efficiency problems under the TIFNs environment. In Section 6, a numerical study is given to illustrate the validity and practicality of the proposed method. Finally, some concluding remarks are drawn in Section 7.

2. TIFNs and the comparison method

Definition 1 [58-59]. A TIFN $\tilde{a} = ((a, a, \bar{a}); \mu_{\tilde{a}}, \nu_{\tilde{a}})$ is a special IFS on a real number set R, its membership function is defined as follow:

$$\mu_{\tilde{a}}(x) = \begin{cases} \frac{x-a}{a-\underline{a}} \mu_{\tilde{a}}, & \text{if } \underline{a} \leq x < a \\ \mu_{\tilde{a}}, & \text{if } x = a \\ \frac{\bar{a}-x}{\bar{a}-a} \mu_{\tilde{a}}, & \text{if } a < x \leq \bar{a} \\ 0, & \text{if } x < \underline{a} \text{ or } x > \bar{a} \end{cases} \quad (1)$$

And its non-membership function can be defined as:

$$\nu_{\tilde{a}}(x) = \begin{cases} \frac{a-x+(x-\underline{a})}{a-\underline{a}} \nu_{\tilde{a}}, & \text{if } \underline{a} \leq x < a \\ \nu_{\tilde{a}}, & \text{if } x = a \\ \frac{x-a+(\bar{a}-x)}{\bar{a}-a} \nu_{\tilde{a}}, & \text{if } a < x \leq \bar{a} \\ 1, & \text{if } x < \underline{a} \text{ or } x > \bar{a} \end{cases} \quad (2)$$

Where $\mu_{\tilde{a}}$ and $\nu_{\tilde{a}}$ are the maximal membership degree and the minimal non-membership degree respectively, and they satisfy the condition: $0 \leq \mu_{\tilde{a}} \leq 1$, $0 \leq \nu_{\tilde{a}} \leq 1$, $0 \leq \mu_{\tilde{a}} + \nu_{\tilde{a}} \leq 1$. Also, $\pi_{\tilde{a}}(x) = 1 - \mu_{\tilde{a}}(x) - \nu_{\tilde{a}}(x)$, $\pi_{\tilde{a}}(x)$ is called the degree of indeterminacy of the element x to \tilde{a} . It reflects the hesitancy degree of the element x to \tilde{a} , the smaller $\pi_{\tilde{a}}(x)$, the clearer the fuzzy number is. The membership function and non-membership function are illustrated in Fig. 1.

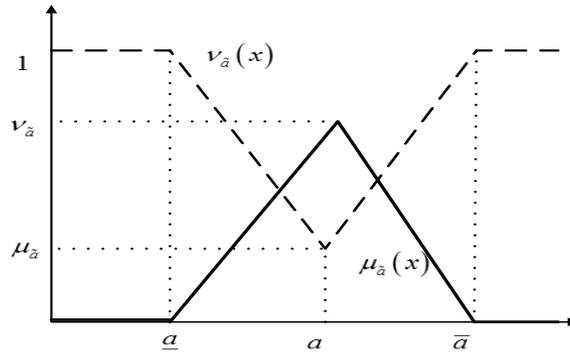


Fig. 1. A TIFN $\tilde{a} = ((a, a, \bar{a}); \mu_{\tilde{a}}, \nu_{\tilde{a}})$

Definition 2 [60]. Let $\tilde{a} = ((a, b, c); \mu_{\tilde{a}}, \nu_{\tilde{a}})$ be a TIFN, its score function can be defined as follows:

$$S(\tilde{a}) = \frac{a + 2b + c}{4} (\mu_{\tilde{a}} - \nu_{\tilde{a}}) \quad (3)$$

and its accuracy function can be defined as:

$$H(\tilde{a}) = \frac{a + 2b + c}{4} (\mu_{\tilde{a}} + \nu_{\tilde{a}}) \quad (4)$$

Definition 3 [61]. Let $\tilde{a} = ((a, a, \bar{a}); \mu_{\tilde{a}}, \nu_{\tilde{a}})$ and $\tilde{b} = ((b, b, \bar{b}); \mu_{\tilde{b}}, \nu_{\tilde{b}})$ be two TIFNs, then

If $S(\tilde{a}) < S(\tilde{b})$, then $\tilde{a} < \tilde{b}$;

If $S(\tilde{a}) = S(\tilde{b})$, then

1. If $H(\tilde{a}) = H(\tilde{b})$, then $\tilde{a} = \tilde{b}$;
2. If $H(\tilde{a}) > H(\tilde{b})$, then $\tilde{a} > \tilde{b}$.

Definition 4 [61]. Let $\tilde{a} = ((a, a, \bar{a}); \mu_{\tilde{a}}, \nu_{\tilde{a}})$ and $\tilde{b} = ((b, b, \bar{b}); \mu_{\tilde{b}}, \nu_{\tilde{b}})$ be two TIFNs, and

λ is a real number, some new arithmetic operations on TIFNs considering interactions are defined as follows:

- (i) $\tilde{a} + \tilde{b} = ((a + b, a + b, \bar{a} + \bar{b}); \min\{\mu_{\tilde{a}}, \mu_{\tilde{b}}\}, \max\{\nu_{\tilde{a}}, \nu_{\tilde{b}}\})$,
- (ii) $\tilde{a} - \tilde{b} = ((a - b, a - b, \bar{a} - \bar{b}); \min\{\mu_{\tilde{a}}, \mu_{\tilde{b}}\}, \max\{\nu_{\tilde{a}}, \nu_{\tilde{b}}\})$,
- (iii) $\tilde{a}\tilde{b} = ((a\bar{b}, ab, a\bar{b}); \min\{\mu_{\tilde{a}}, \mu_{\tilde{b}}\}, \max\{\nu_{\tilde{a}}, \nu_{\tilde{b}}\})$, if $\tilde{a} > 0, \tilde{b} > 0$,
- (iv) $\tilde{a}/\tilde{b} = ((a/\bar{b}, a/b, \bar{a}/\bar{b}); \min\{\mu_{\tilde{a}}, \mu_{\tilde{b}}\}, \max\{\nu_{\tilde{a}}, \nu_{\tilde{b}}\})$, if $\tilde{a} > 0, \tilde{b} > 0$,
- (v) $\lambda\tilde{a} = \begin{cases} ((\lambda a, \lambda a, \lambda \bar{a}); \mu_{\tilde{a}}, \nu_{\tilde{a}}) & \text{if } \lambda \geq 0 \\ ((\lambda \bar{a}, \lambda a, \lambda a); \mu_{\tilde{a}}, \nu_{\tilde{a}}) & \text{if } \lambda < 0. \end{cases}$

Definition 5 [29]. Suppose \tilde{A} and \tilde{B} be two TIFNs, then

- (i) $\tilde{A} \leq \tilde{B}$ iff $R(\tilde{A}) \leq R(\tilde{B})$,
- (ii) $\tilde{A} < \tilde{B}$ iff $R(\tilde{A}) < R(\tilde{B})$.

3. The classical Data Envelopment Analysis

The efficiency of a DMU is established as the ratio of sum weighted output to sum weighted input, subjected to happen between one and zero. Let a set of n DMUs, with each DMU $_j$ ($j = 1, 2, \dots, n$) by using m inputs x_{ij} ($i = 1, 2, \dots, m$) and producing s outputs y_{rj} ($r = 1, 2, \dots, s$). If DMU $_p$ is under consideration, the CCR model for the relative efficiency is the following model [1]:

$$\theta_p^* = \max \frac{\sum_{r=1}^s u_r y_{rp}}{\sum_{i=1}^m v_i x_{ip}} \quad (5)$$

s.t.

$$\frac{\sum_{r=1}^s u_r y_{rj}}{\sum_{i=1}^m v_i x_{ij}} \leq 1, \quad \forall j$$

$$u_r, v_i \geq 0 \quad \forall r, i$$

Where u_r ($r = 1, 2, \dots, s$) and v_i ($i = 1, 2, \dots, m$) are the weights of the i th input and r th output. This fractional program is calculated for each DMU to find out its best input and output weights. To

simplify the computation, the nonlinear program shown as (6) can be converted to a linear programming (LP) and the model was called the CCR model:

$$\begin{aligned} \theta_p^* &= \max \sum_{r=1}^s u_r y_{rp} \\ \text{s.t.} & \\ \sum_{i=1}^m v_i x_{ip} &= 1 \\ \sum_{r=1}^s u_r y_{rj} - \sum_{i=1}^m v_i x_{ij} &\leq 0, \\ u_r, v_i &\geq 0 \quad \forall r, i \end{aligned} \tag{6}$$

We run Model (6) n -times to work out the efficiency of n DMUs. The DMU p is efficient if $\theta^*=1$, otherwise, it is inefficient.

4. New Ranking Functions

Here, we propose a ranking function.

Definition 6. One can compare any two TIFNs based on the ranking functions. Let $\tilde{a} = ((a, a, \bar{a}); \mu_a, \nu_a)$ be a TIFN; then:

$$R(\tilde{a}) = \frac{a + a + \bar{a}}{6} (\mu_a + (1 - \nu_a)).$$

Example 1. Let $\tilde{a} = ((1, 2, 3); 0.5, 0.3)$ then

$$\begin{aligned} R(\tilde{a}) &= 1.2. \text{ Also. For } \tilde{1} = ((1, 1, 1); 1, 0), \\ \tilde{0} &= ((0, 0, 0); 1, 1) \text{ we have: } R(\tilde{1}) = 1 \text{ and } \\ R(\tilde{0}) &= 0. \end{aligned}$$

Also, since $R(\tilde{a} + \tilde{b}) \neq R(\tilde{a}) + R(\tilde{b})$, we define an aggregation ranking function as follows:

Definition 7. Let $\tilde{a}_i = ((a_i, a_i, \bar{a}_i); \mu_i, \nu_i)$ be n TIFNs. Then the aggregation ranking function is as follows:

$$\begin{aligned} \bar{R}\left(\sum_{i=1}^n \tilde{a}_i\right) &= (1 + \min \mu_i - \max \nu_i) \times \sum_{i=1}^n \frac{R(\tilde{a}_i)}{1 + \mu_i - \nu_i} \\ &= \frac{(1 + \min \mu_i - \max \nu_i)}{6} \sum_{i=1}^n (a_i + a_i + \bar{a}_i). \end{aligned}$$

Example 2. Let $\tilde{a} = ((1, 2, 3); 0.5, 0.3)$ and $\tilde{b} = ((4, 8, 10); 0.2, 0.6)$ then:

$$R(\tilde{a}) = 1.2, R(\tilde{b}) = 2.2, \tilde{a} + \tilde{b} = ((5, 10, 13); 0.2, 0.6).$$

But:

$$R(\tilde{a} + \tilde{b}) = 2.8 \neq 1.2 + 2.2 = R(\tilde{a}) + R(\tilde{b}).$$

So,

$$\bar{R}(\tilde{a} + \tilde{b}) = \frac{(1 + 0.2 - 0.6)}{6} \times (6 + 22) = 2.8 = R(\tilde{a} + \tilde{b}).$$

5. Triangular Intuitionistic Fuzzy Data Envelopment Analysis

In this section, we establish DEA under triangular intuitionistic fuzzy environment. Consider the input and output for the j th DMU as $\tilde{x}_{ij} = ((x_{ij}^l, x_{ij}^m, x_{ij}^u); \mu_{x_{ij}}, \nu_{x_{ij}})$ and $\tilde{y}_{ij} = ((y_{ij}^l, y_{ij}^m, y_{ij}^u); \mu_{y_{ij}}, \nu_{y_{ij}})$ which are the triangular intuitionistic fuzzy numbers (TIFNs). Then the triangular intuitionistic fuzzy CCR model that called TIFN-CCR is defined as follows:

$$\begin{aligned} \theta_p^* &= \max \sum_{r=1}^s u_r \tilde{y}_{rp} \\ \text{s.t.} & \end{aligned} \tag{7}$$

$$\begin{aligned} \sum_{i=1}^m v_i \tilde{x}_{ip} &= \tilde{1} \\ \sum_{r=1}^s u_r \tilde{y}_{rj} - \sum_{i=1}^m v_i \tilde{x}_{ij} &\leq \tilde{0}, \\ u_r, v_i &\geq 0 \quad \forall r, i \end{aligned}$$

Next, to solve the Model (7), we propose the following algorithm:

Algorithm 1.

Step 1. Consider the DEA model (7) that the inputs and outputs of each DMU are TIFNs.

Step 2. Using Definition 4, the model of Step 1 can be transformed into the following model:

$$\theta_p^* = \max \sum_{r=1}^s u_r \left((y_{rp}^l, y_{rp}^m, y_{rp}^u); \mu_{y_{rp}}, \nu_{y_{rp}} \right)$$

s.t.

$$\sum_{i=1}^m v_i \left((x_{ip}^l, x_{ip}^m, x_{ip}^u); \mu_{x_{ip}}, \nu_{x_{ip}} \right) = \tilde{1}$$

$$\sum_{r=1}^s u_r \left((y_{rj}^l, y_{rj}^m, y_{rj}^u); \mu_{y_{rj}}, \nu_{y_{rj}} \right)$$

$$\leq \sum_{i=1}^m v_i \left((x_{ij}^l, x_{ij}^m, x_{ij}^u); \mu_{x_{ij}}, \nu_{x_{ij}} \right),$$

$$u_r, v_i \geq 0 \quad \forall r, i$$

(8)

Step 3. Transform Model (8) into the following model:

$$\bar{R}(\theta_p^*) = \max \bar{R} \left(\sum_{r=1}^s u_r \left((y_{rp}^l, y_{rp}^m, y_{rp}^u); \mu_{y_{rp}}, \nu_{y_{rp}} \right) \right)$$

s.t.

$$\bar{R} \left(\sum_{i=1}^m v_i \left((x_{ip}^l, x_{ip}^m, x_{ip}^u); \mu_{x_{ip}}, \nu_{x_{ip}} \right) \right) = \bar{R}(\tilde{1})$$

$$\bar{R} \left(\sum_{r=1}^s u_r \left((y_{rj}^l, y_{rj}^m, y_{rj}^u); \mu_{y_{rj}}, \nu_{y_{rj}} \right) \right)$$

$$\leq \bar{R} \left(\sum_{i=1}^m v_i \left((x_{ij}^l, x_{ij}^m, x_{ij}^u); \mu_{x_{ij}}, \nu_{x_{ij}} \right) \right),$$

$$u_r, v_i \geq 0 \quad \forall r, i$$

(9)

Step 4. Based on Definition 7, convert the Model (9) into the following crisp model:

$$\bar{R}(\theta_p^*) = \max \left[\frac{(1 + \min_{1 \leq i \leq m} \mu_{x_{ip}} - \max_{1 \leq i \leq m} \nu_{x_{ip}})}{6} \sum_{i=1}^m v_i (x_{ip}^l + x_{ip}^m + x_{ip}^u) \right]$$

s.t.

$$\frac{(1 + \min_{1 \leq i \leq m} \mu_{x_{ip}} - \max_{1 \leq i \leq m} \nu_{x_{ip}})}{6} \sum_{i=1}^m v_i (x_{ip}^l + x_{ip}^m + x_{ip}^u) = 1,$$

$$\frac{(1 + \min_{1 \leq r \leq s} \mu_{y_{rj}} - \max_{1 \leq r \leq s} \nu_{y_{rj}})}{6} \sum_{r=1}^s u_r (y_{rj}^l + y_{rj}^m + y_{rj}^u) \leq$$

$$\frac{(1 + \min_{1 \leq i \leq m} \mu_{x_{ij}} - \max_{1 \leq i \leq m} \nu_{x_{ij}})}{6} \sum_{i=1}^m v_i (x_{ij}^l + x_{ij}^m + x_{ij}^u),$$

$$u_r, v_i \geq 0 \quad \forall r, i$$

Step 5. Run the crisp model of Step 4 and

Table 1. Data for the five DMUs used in the numerical example

DMU	DMU 1	DMU 2	DMU 3	DMU 4	DMU 5
Input 1	<(3.5,4,4.5); 0.7,0.3>	<(2.9,2.9,2.9); 0.6,0.2>	<(4.4,4.9,5.4); 0.6,0.1>	<(3.4,4.1,4.8); 0.4,0.2>	<(5.9,6.5,7.1); 0.7,0.3>
Input 2	<(1.9, 2.1, 2.3); 0.4,0.5>	<(1.4, 1.5, 1.6); 0.8,0.1>	<(2.2, 2.6, 3.0); 0.7,0.2>	<(2.2, 2.3, 2.4); 1.0, 0.0>	<(3.6, 4.1, 4.6); 0.9,0.1>
Output 1	<(2.4, 2.6, 2.8); 0.9,0.1>	<(2.2, 2.2, 2.2); 0.9,0.0>	<(2.7, 3.2, 3.7); 0.7,0.2>	<(2.5, 2.9, 3.3); 0.7,0.1>	<(4.4, 5.1, 5.8); 0.8,0.2>

obtain the optimal solution.

Theorem 1. The models (6) and (7) are equivalent.

Proof. By considerate the aggregation ranking function and Algorithm.1, it is to see that every optimal feasible solution of Model (7) is an optimal feasible solution of Model (6), on the other hand, every optimal feasible solution of Model (6) is an optimal feasible solution of Model (7).

Theorem 1 also shows that the sets of all feasible solutions of Model (7) and Model (6) are the same. Furthermore, if $\forall r, i,$

is an optimal solution for Model \hat{u}_r, \hat{v}_i (7), then \hat{u}_r, \hat{v}_i is an optimal solution for the Model (6). Moreover, if Model (6) does not have an optimal solution, then Model (7) does not have an optimal solution either.

6. Numerical Experiment

For the purpose of interpreting the practicability and the feasibility of the new method proposed in this paper, a numerical example is employed. There are five DMUs that consume two inputs to produce two outputs. These inputs and outputs are given by triangular intuitionistic numbers and do not have obligatory symmetrical triangular truth and falsity membership functions. Table 1 provides the data for this example.

Now, we use Algorithm.1 to solve the performance assessment problem. For example, Algorithm.1 for DMU₁ can be used as follows:

Output 2	<(3.8, 4.1, 4.4); 0.8,0.1>	<(3.3, 3.5, 3.7); 1.0, 0.0>	<(4.3, 5.1, 5.9); 0.7,0.1>	<(5.5,5.7, 5.9); 0.4,0.1>	<(6.5, 7.4, 8.3); 0.5,0.2>
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First, we construct a DEA model with mentioned TIFNs:

$$\theta_1^* = \max(\langle 2.4, 2.6, 2.8; 0.9, 0.1 \rangle u_1 + \langle 3.8, 4.1, 4.4; 0.8, 0.1 \rangle u_2)$$

s.t.

$$\langle 3.5, 4.0, 4.5; 0.7, 0.3 \rangle v_1 + \langle 1.9, 2.1, 2.3; 0.4, 0.5 \rangle v_2 = \tilde{1},$$

$$\langle 2.4, 2.6, 2.8; 0.9, 0.1 \rangle u_1 + \langle 3.8, 4.1, 4.4; 0.8, 0.1 \rangle u_2 \leq$$

$$\langle 3.5, 4.0, 4.5; 0.7, 0.3 \rangle v_1$$

$$+ \langle 1.9, 2.1, 2.3; 0.4, 0.5 \rangle v_2,$$

$$\langle 2.2, 2.2, 2.2; 0.9, 0.0 \rangle u_1$$

$$+ \langle 3.3, 3.5, 3.7; 1.0, 0.0 \rangle u_2 \leq$$

$$\langle 2.9, 2.9, 2.9; 0.6, 0.2 \rangle v_1$$

$$+ \langle 1.4, 1.5, 1.6; 0.8, 0.1 \rangle v_2,$$

$$\langle 2.7, 3.2, 3.7; 0.7, 0.2 \rangle u_1$$

$$+ \langle 4.3, 5.1, 5.9; 0.7, 0.1 \rangle u_2 \leq$$

$$\langle 4.4, 4.9, 5.4; 0.6, 0.1 \rangle v_1$$

$$+ \langle 2.2, 2.6, 3.0; 0.7, 0.2 \rangle v_2,$$

$$\langle 2.5, 2.9, 3.3; 0.7, 0.1 \rangle u_1$$

$$+ \langle 5.5, 5.7, 5.9; 0.4, 0.1 \rangle u_2 \leq$$

$$\langle 3.4, 4.1, 4.8; 0.4, 0.2 \rangle v_1$$

$$+ \langle 2.2, 2.3, 2.4; 1.0, 0.0 \rangle v_2,$$

$$\langle 4.4, 5.1, 5.8; 0.8, 0.2 \rangle u_1$$

$$+ \langle 6.5, 7.4, 8.3; 0.5, 0.2 \rangle u_2 \leq$$

$$\langle 5.9, 6.5, 7.1; 0.7, 0.3 \rangle v_1$$

$$+ \langle 3.6, 4.1, 4.6; 0.9, 0.1 \rangle v_2,$$

$$u_r, v_i \geq 0 \quad r, i = 1, 2.$$

Finally based on Step 4 of Algorithm.1, we convert the above model to the following model:

$$\theta_1^* = \max \frac{1}{6} ((1.7)(7.8u_1 + 12.3u_2))$$

s.t.

$$\frac{1}{6}(0.9)(12v_1 + 6.3v_2) = 1,$$

$$((1.7)(7.8u_1 + 12.3u_2)) - ((0.9)(12v_1 + 6.3v_2)) \leq 0,$$

$$((1.9)(6.6u_1 + 10.5u_2)) - ((1.4)(8.7v_1 + 4.5v_2)) \leq 0,$$

$$((1.5)(9.6u_1 + 15.3u_2)) - ((1.4)(14.7v_1 + 7.8v_2)) \leq 0,$$

$$((1.3)(8.7u_1 + 17.1u_2)) - ((1.2)(12.3v_1 + 6.9v_2)) \leq 0,$$

$$((1.3)(15.3u_1 + 22.2u_2)) - ((1.4)(19.5v_1 + 12.3v_2)) \leq 0,$$

$$u_r, v_i \geq 0 \quad r, i = 1, 2.$$

After computations with Matlab, we obtain $\theta_1^* = 1.000$ for DMU₁. Similarly, for the other DMUs, we report the results in Table2.

7. Conclusion

In this paper, an extended model of DEA is proposed to handle performance evaluation problems under the TFINs environment. Because the existing arithmetic operations of TIFNs are deficient and cannot take into account the interaction between non-membership function and membership function of different TIFNs, a new ranking function is proposed in this paper to address the existing problem. In addition, an aggregation measured method is put forward to handle the summation of TIFNs effectively. A novel algorithm is developed to use these ranking functions to calculate the weight of each evaluation value in DMUs, which can effectively avoid unreasonable evaluation values.

Finally, we use an example to illustrate the practicality and validity of the proposed method. In comparison with the classical and fuzzy DEA methods, the significant characteristic of the extended DEA method is that it can handle the triangular intuitionistic fuzzy information simply and effectively.

Table 2. The efficiencies of the DMUs

DMUs	1	2	3	4	5
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Efficiency	1.0000	0.8587	0.5760	0.7779	0.5934
Ranking	1	2	5	3	4

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